

BOARD OF WATER COMMISSIONERS' MEETING
NOVEMBER 8, 2010
5:30 P.M.

MEMBERS PRESENT: Jack Caten and Fran McNamara were present. Niles Busler was absent.

GUESTS PRESENT: Supt. Paul Rafuse, Michael MacEachern, James Blanchard and Jean Dinon – clerk.

Jack opened the meeting at 5:45 p.m.

DECISION: Board voted unanimously to accept the minutes of October 18, 2010.

OLD BUSINESS:

1. Paul discussed/reviewed possible additional costs associated with the Witch's Brook pump station upgrades. Paul was in conference call and needs pressure transmitter and will cost about \$2,000.00 to \$3,000.00. Jim said it could be pumped with the system opened and separate.

DECISION: The Board voted unanimously less than \$5,000.00 to upgrade the controls at the Witch's Brook pump station.

2. Paul discussed/reviewed proposal by Doering Equipment to replace body on W2 service truck. Paul has not heard back from them. Jack wants Paul to find out how much Wayne would charge. Fran said it should be a one-day job.
3. Paul reported old Microtel auto-dialer repaired and ready to install at West Meadow Road booster station.

NEW BUSINESS:

1. Paul discussed/reviewed inquiries by customers about bills and/or accounts to commissioners outside of commissioners meeting. Jack resented that was on agenda. Jack said was an employee of his.
2. Paul discussed/reviewed proposed water use restriction by-law. Paul would like to have restrictions from May to September. It was tabled. Fran said his restrictions are different than Paul's because he has different permit.
3. Paul reported many complaints about high bills and non-health risk odor complaints. It is found in hot water. Iron mixes with the hot water and causes iron bacteria. Paul said bacteria tests came back clean. Jim said he has not smelled it in cold water at all. Fran said do plate counts.
4. Paul reported radio path survey. It was scheduled for tomorrow, but it was cancelled.

It is rescheduled for Friday, November 12, 2010.

5. Jean reported abate Acct #60426, 280 Main Street, FAS-AHM Utilities \$75.00 User 11. The service was off from April 23 to September 2, 2010.
DECISION: Board voted unanimously to abate \$75.00 User 11 Acct #60426.
6. Jean reported abate Acct #1320, Erica Art, 3 Birch Lane, \$37.50 User 11. She is a new owner.
DECISION: Board voted unanimously to abate \$37.50 User 11 Acct #1320.
7. Jean reported Accounts receivable report for October, 2010.
8. Jean reported abate Acct #3860, Jeffrey Starbird, 64 Ash Street, \$1,064.00 User 11. He was billed this amount in error.
DECISION: Board voted unanimously to abate \$1,064.00 User 11 Acct #3860.
9. Jean reported to waive late charge Acct #61025, Hannaford, \$22.84. The account number is different than before.
DECISION: Board voted unanimously to waive late charge \$22.84 Acct #61025, Hannaford.
10. Jean reported adjustment of bill for Michael Deneault, Acct #3350, 81 Ash Street re: leak. Paul will call him and explain it to him that the water did not go through the meter.
11. Paul reported meter testing and results policy. The policy has always been that when the meter fails we pay the bill. If not, the customer pays the bill. One of the meters failed on both and other failed on high. They failed and they got billed for less water. It is just pennies. Paul wants to revise the rules and regs. Jack said to draft new rules and regs for next month's meeting. It was tabled.
12. Jean reported lien Acct #61129, Tom Lemasauier, 205 Main Street.
DECISION: Board voted unanimously to place lien Acct #61129, Tom Lemasauier, 205 Main Street.

The meeting was adjourned at 6:50 p.m.

Respectfully submitted,

Jean R. Dinon, Clerk

